

# CONFIG POS

caffe and restaurant

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## Comprehensive platform for café, restaurant and catering service management

ConfigPOS is a *Point of Sale* solution designed to streamline and enhance business operations. It helps managers to efficiently manage sales, invoicing, inventory and customer interactions.

- user-friendly interface
- real-time statistics
- upgradable functionalities
- multiple business units administration
- centralization of business processes
- sales insights for decision making



## BENEFITS FOR WAITERS

### **Eficiently take orders:**

- easily input and modify orders
- ensure accuracy and prompt service

### **Table Management:**

- keep track of table number, availability and reservations
- optimize seating arrangements and minimize wait times

### **Payment flexibility**

- accept multiple payment options
- create and print invoices and receipts

## BENEFITS FOR THE KITCHEN

### **Order Management:**

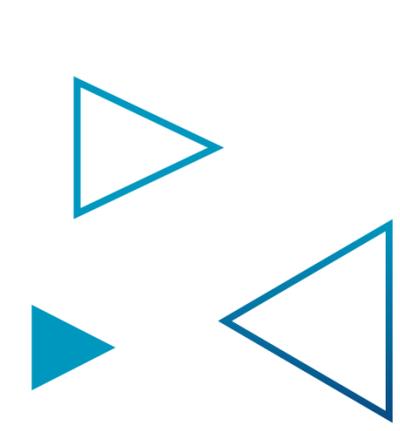
- receive real-time order notifications
- view order details
- mark orders as in progress or completed

### **Expedite Orders:**

- prioritize orders based on their urgency during peak hours

### **Resource management:**

- integration with back-office and instant feedback about ingredients available in warehouse or needing a restock



## BENEFITS FOR MANAGERS

### Inventory Management:

- track stock levels and automate reordering processes

### Real-Time Reporting and Analytics

- access comprehensive reports on sales revenue, menu performance and customer preferences
- manage multiple companies and business units

### Human Resource Management

- schedule shifts and track attendance
- assign roles and responsibilities
- monitor staff performance

## BENEFITS FOR GUESTS

### Quick and Accurate Ordering:

Guests are served with **minimized waiting time** and all order details are entered into system, providing a personalized, free of error, dining experience!

### Payment Flexibility

Guests can conveniently choose from various payment methods with **hassle-free** checkout process

### Loyalty Programs

Discounts and vouchers on loyalty application

# EXAMPLE SCENARIO



A restaurant or café waiter takes orders from guests using the [Orders mobile](#) application. The order details are then instantly communicated to the [kitchen monitor](#) and bar staff to their [POS Desktop](#) app. When orders are ready, notification is sent from the kitchen to the waiter, who then serves the guests. After the service, waiter or the bar staff [generate invoice](#) using the Desktop app, with payment method chosen by a guest. Meanwhile, the [BackOffice](#) and [CONFIG Analysis](#) provide the administration team with real-time insights into sales data, staff performance and inventory management. Customers can use their [Config Loyalty](#) app to collect discounts.



By incorporating these [extensive benefits](#) and functionalities, [Config HoReCa](#) solution transforms HoReCa operations, enabling waiters, managers, kitchen staff, and guests to experience improved service, and maintain [high satisfaction](#).

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